

ATIC Accessibility

To support the accessible community in making informed travel decisions for their individual needs

This report prepared for:

Business name: Rottnest Channel Swim Association

Address: 203 Underwood Avenue

Town: Floreat

Date: 2024-05-15 17:33

ATIC Accessibility

The following pages provides travellers with information on the businesses facilities and amenities which aims to support the traveller to make an informed decision on whether the business is suitable for their individual needs.

OVERVIEW.....	3
Business Overview.....	3
Bookings	3
Emergency Management	3
Communications	4
Other Information	4
GENERAL	5
Pre-arrival, arrival and reception	5
Car Park and Access amenities.....	5
Entry	6
Internal Spaces	7
Public areas	7
External Paths.....	8

Steps	8
Ramps	8
Public Toilets/Adult change facilities	9
EVENTS	10
Events	10
Report Disclaimer	11

OVERVIEW

Business Overview

The business has the following products/services available

- Event

Our business caters for the following disability types:

- Blind or low vision
- Deaf or low hearing
- Limited mobility
- Wheelchairs or mobility scooters
- Food allergies or intolerances
- Cognitive or people on the Autism Spectrum

Bookings

The business offers the following methods for bookings and enquiries:

- Phone
- Email
- Webportal
- Our website supports Screen Readers
- Our forms have high contrast boxes and submit boxes
- Staff have undergone disability awareness and training

Emergency Management

- There are Audible device/s to alert occupants to evacuate with instructions on how to evacuate.
- There are visual device/s to alert occupants to evacuate.
- Exit signs are clear and easy to see
- Exit access is free and clear at all times

We ensure exit access is free and clear at all times by: The South32 Rottnest Channel swim takes place in an open area with movable, low crowd control barriers.

- Exits and access to exists are greater than 900mm
- Exit doors are able to be opened by all occupants
- Exits to the emergency evacuation point does not include stairways

The business identifies guests who need additional assistance should an emergency occur by: We have a designated area for people with accessibility requirements.

The procedure for assisting guests who need assisted rescue is: Crowd control barriers will be opened by staff. Staff will assist in directing anyone with accessibility requirements to the evacuation area.

Communications

- An accessibility guide is available on the website

<https://rotnnestchannelswim.com.au/accessibility/>

- Our business offers the following alternative communication methods

All instructional videos are uploaded online with automatic captioning. An ad-hoc approach is used to accommodate for any accessibility requirements advised to the association.

- There is easy to read signage and information (e.g. menus and emergency information)

Other Information

- The business accepts the companion card

The business provides the following services for services animals: Rottnest Island does not permit the use of Service Animals. All other venues that are a part of the Event permit the use of Service Animals. We highly recommend contacting us at query@rotnnestchannelswim.com.au so that we can ensure any bowls, bedding, shade or toilet areas required by participants or spectators with Service Animals are accounted for. We endeavour to accommodate all participant accessibility requests.

GENERAL

Pre-arrival, arrival and reception

The business has the following in place to support guests during pre-arrival, arrival and reception

- Booking information and websites are compatible with screen readers
- Information and maps are available in written form
- A familiarisation tour
- Advertising material, web sites and social media contain information relating to phone numbers available for non-voice communication e: Text, SMS, email and fax

No accessible facilities are locked during the Event as they are public facilities.

The following steps are in place to ensure that people with fatigue related to their disability are not disadvantaged by long wait times: There are no long queues on arrival to the South32 Rottnest Channel Swim. We endeavour to accommodate all participant accessibility requests to give everybody the opportunity to swim to Rottnest or support a loved one swimming to Rottnest. We work directly with people with fatigue related to their disability who require assistance to explore options available which would ensure that they are not disadvantaged by any aspect of the Event. We highly recommend contacting us at query@rotnnestchannelswim.com.au before registering to ensure we can accommodate your request.

- In addition, the following further information can assist guests:

We endeavour to accommodate all participant accessibility requests to give everybody the opportunity to swim to Rottnest. We work directly with each participant requiring assistance to explore options available that maintain the integrity of all successful crossings. All seminar, workshop and briefing venues are wheelchair accessible and have accessible toilets available.

We also work directly with spectators to accommodate any requirements.

We highly recommend contacting us at query@rotnnestchannelswim.com.au before registering to ensure we can accommodate your request.

Car Park and Access amenities

The business has the following Car Park and Access amenities

- A drop off zone
- Designated disabled parking bays
- Level or ramped access from the car park to the entrance
- Kerb ramps are in place where a pavement or walkway needs to be crossed
- In addition, the following further information can assist guests:

We endeavour to accommodate all participant accessibility requests to give everybody the opportunity to swim to Rottnest or cheer on someone swimming to Rottnest. We work directly with each participant requiring assistance to explore options available that maintain the integrity of all successful crossings. All seminar, workshop and briefing venues are wheelchair accessible and have accessible toilets available.

We also work directly with spectators to accommodate any requirements.

We highly recommend contacting us at query@rotnnestchannelswim.com.au before registering to ensure we can accommodate your request.

Entry

The business has the following amenities/systems in place for entry

- A drop off point close to the entrance
- A path of access to the building is slip resistance and even
- A path of access to the building is clear of obstruction
- Self opening entry doors or fitted with a self closer
- Glass doors are fitted with a visual sighting strip
- Signage is written in a contrasting colour
- The entry door is a minimum of 850mm wide
- The entry door has self opening or a light opening pressure (for manual operations)
- The entrance sill is less than 13mm
- There a clear space of at least 1500mm x 1500mm in front of all doors.
- The entrance door mats have a thickness less than 13mm and a width of 7500mm or greater
- In addition, the following further information can assist guests:

We work directly with people with fatigue related to their disability who require assistance to explore options available which would ensure that they are not disadvantaged by any aspect of the Event. All seminar, workshop and briefing venues are wheelchair accessible and have accessible toilets available. The RCSA offices are wheelchair accessible and have accessible toilets available. We highly recommend contacting us at

query@rotnnestchannelswim.com.au before registering to ensure we can accommodate your request.

- In addition, the following further information can assist guests:

The South32 Rottnest Channel Swim takes place outdoors, in a public space (Cottesloe beach and Rottnest Island). We work directly with people with fatigue related to their disability who require assistance to explore options available which would ensure that they are not disadvantaged by any aspect of the Event. All seminar, workshop and briefing venues are wheelchair accessible and have accessible toilets available. The RCSA offices are wheelchair accessible and have accessible toilets available as well as a lift. We highly recommend contacting us at query@rotnnestchannelswim.com.au before registering to ensure we can accommodate your request.

Internal Spaces

- Clear and unobstructed routes through and between buildings
- Interior walls are matte or low sheen
- Floor surfaces are hard or short pile carpet
- Seating is available for guests unable to stand for long periods
- Accessible facilities are clearly signed and visible from all areas
- All corridors greater than 900mm
- In addition, the following further information can assist guests:

The South32 Rottnest Channel Swim takes place outdoors, in a public space (Cottesloe beach and Rottnest Island). We endeavour to accommodate all participant accessibility requests to give everybody the opportunity to swim to Rottnest or support a loved one swimming to Rottnest. We highly recommend contacting us at query@rotnnestchannelswim.com.au before registering to ensure we can accommodate your request.

Public areas

The public areas have the following amenities in place

- Even lighting
- Seating
- In addition, the following further information can assist guests:

The South32 Rottnest Channel Swim takes place outdoors, in a public space (Cottesloe beach and Rottnest Island). We endeavour to accommodate all participant accessibility requests to give everybody the opportunity to swim to Rottnest or support someone

swimming to Rottnest. We highly recommend contacting us at query@rotnnestchannelswim.com.au to ensure we can accommodate your request.

External Paths

External paths of travel have the following amenities are in place

- Pathways are wider than 900mm
- In addition, the following further information can assist guests:

The South32 Rottnest Channel Swim takes place outdoors, in a public space (Cottesloe beach and Rottnest Island). We endeavour to accommodate all participant accessibility requests to give everybody the opportunity to swim to Rottnest or support a loved one swimming to Rottnest. We highly recommend contacting us at query@rotnnestchannelswim.com.au to ensure we can accommodate your request.

Steps

Steps have the following amenities are in place

- There are steps.
- All steps or staircases have enclosed risers
- The underside of all staircases are enclosed or protected to a height of at least 2 metres
- Handrails fitted to all open sets of steps
- In addition, the following further information can assist guests:

The South32 Rottnest Channel Swim takes place outdoors, in a public space (Cottesloe beach and Rottnest Island). We endeavour to accommodate all participant accessibility requests to give everybody the opportunity to swim to Rottnest or support a loved one swimming to Rottnest. We highly recommend contacting us at query@rotnnestchannelswim.com.au to ensure we can accommodate your request.

Ramps

Ramps have the following amenities are in place

- There are ramps.
- Temporary ramps are available
- Temporary ramps are in place for the duration of the guests stay
- In addition, the following further information can assist guests:

The South32 Rottnest Channel Swim takes place outdoors, in a public space (Cottesloe beach and Rottnest Island). We endeavour to accommodate all participant accessibility

requests to give everybody the opportunity to swim to Rottnest or support a loved one swimming to Rottnest. We highly recommend contacting us at query@rotnnestchannelswim.com.au to ensure we can accommodate your request for ramps or anything else that may be needed.

Public Toilets/Adult change facilities

Public Toilets/Adult change facilities have the following amenities are in place

- There is an accessible toilet for public use
- The door is at least 850mm wide
- There is a minimum of 850mm beside the toilet
- Handrails are fitted
- The toilet seat of a contrasting colour to the floor
- The toilet seat is 460mm above the floor
- There is a registered changing places facility
- In addition, the following further information can assist guests:

The South32 Rottnest Channel Swim takes place outdoors, in a public space (Cottesloe beach and Rottnest Island). Rottnest Island has wide pathways, easy to read signage and ramps to most facilities to ensure accessibility. There is also plenty of outdoor seating and numerous toilet facilities. There is a changing place facility located at the Henderson Avenue ablution block – near the Holy Trinity Catholic Church.

We endeavour to accommodate all participant accessibility requests to give everybody the opportunity to swim to Rottnest or support a loved one swimming to Rottnest. We highly recommend contacting us at query@rotnnestchannelswim.com.au to ensure we can accommodate your request.

EVENTS

Events

Events have the following facilities/amenities in place

- There is step free access throughout the venue
- Reception, registration desks or ticket offices have a lower counter section
- All ancillary areas are step free e.g. breakout rooms, dining areas, outside areas and exhibition spaces
- A low height lectern is available
- Accessible toilets are available at the venue
- There is clear signage throughout the venue including accessible routes and accessible facilities
- Wheelchair designated seating is provided
- We cater for a range of seating and viewing options
- We cater for varying group sizes
- All presentations are captioned
- There is good circulation space with the number of people expected to allow people with a disability to move around freely
- The event is outdoors
- Seating is at regular intervals
- Side shows, activities etc. are accessible
- Accessible car parking is available
- There are designated drop-off points
- There is accessible public transport to the venue
- There is an event map available
- The event map shows accessible facilities
- In addition, the following further information can assist guests:

We endeavour to accommodate all participant accessibility requests to give everybody the opportunity to swim to Rottnest. We work directly with each participant requiring assistance to explore options available that maintain the integrity of all successful crossings. All seminar, workshop and briefing venues are wheelchair accessible and have accessible toilets available.

We also work directly with spectators to accommodate any requirements.

We highly recommend contacting us at query@rotnnestchannelswim.com.au before registering to ensure we can accommodate your request.

Report Disclaimer

Please note that this business report, provided as a result of the use of the diagnostic assessment, is for information purposes only.

Australian Tourism Industry Council (ATIC) cannot guarantee the accuracy of respondent's answers, or that they are fully representative of your business. Therefore, ATIC does not warrant or guarantee any particular outcome in respect of your businesses self-assessment.

This report is intended as guidance only for your business and should not be relied on for future marketing considerations. ATIC recommends that you seek your own independent advice as well as the results from the diagnostic.

Links to external web sites are inserted for convenience and do not constitute endorsement of material at those sites, or any associated organisation, product or service.

ATIC does not:

- a) Assume any legal liability for the accuracy, completeness, or usefulness of any information from this report or any links provided; or
- b) Accept responsibility for any loss associated directly or indirectly from the use of this report